The premise and implementation of the audit

The Finnish Education Evaluation Centre (FINEEC) has conducted the audit of the University of Helsinki. The work of FINEEC is based on the principle of enhancement-led evaluation and producing impactful information that contributes to the enhancement of education.

The purpose of the FINEEC audit framework is:

- to evaluate whether the quality work in the HEI meets European quality assurance standards,
- to assess whether the quality system produces relevant information for the implementation of the strategy and the continuous development of the HEI’s activities, and whether it results in effective enhancement activities,
- to encourage internationalisation, experimenting and a creative atmosphere at HEIs, and
- to accumulate open and transparent information on quality work at Finnish HEIs.

The principles of the audit framework are described in the audit manual.

The implementation of the audit

A five-member audit team carried out the audit. The members of the audit team were:

- Professor Bernard Coulie, Honorary Rector, UCLouvain, Belgium (Chair)
- Professor Klara Bolander Laksov, Director of the Centre for the Advancement of Teaching and Learning, Stockholm University, Sweden
- Petri Heinonen, Senior Advisor, UPM, Finland
Mirella Nordblad from the Finnish Education Evaluation Centre acted as project manager of the audit and Niina Nurkka as back-up project manager. The audit is based on the material submitted by the higher education institution, a self-assessment report, additional material requested by the audit team, and the audit team’s online visit to the institution between 26 and 28 October 2021. The audit team also had access to essential digital materials and systems. The main stages and timetable of the audit were:

- Agreement negotiation: 5 December 2019
- Appointment of the audit team: 24 February 2021
- Submission of the audit material and self-assessment report: 24 June 2021
- Audit visit: 26-28 October 2021
- Higher Education Evaluation Committee’s decision on the result: 26 January 2022
- Publication of the report: 26 January 2022
- Concluding seminar: 8 February 2022
- Follow-up on the enhancement work: 2025

**Evaluation criteria**

Evaluation areas I–III are each assessed as one entity using the scale excellent, good, insufficient.

The level excellent means that the HEI shows evidence of long-term and effective enhancement work. The HEI’s enhancement activities also create substantial added value for the HEI, its stakeholders, or both. The HEI presents compelling examples of successful enhancement activities.

The level good for evaluation areas I–III is described in appendix 1.

The level insufficient means that the HEI shows an absence of or major shortcomings in systematic, functioning and participatory procedures in the evaluation area (I–III). There is no clear evidence of the impact of quality management in the enhancement of activities.

In order for the HEI to pass the audit, evaluation areas I–III should reach at least the level good.